

Data privacy statement of tec4U-Solutions GmbH pursuant to the EU General Data Protection Regulation (GDPR)

Valid from: May 2018

In the following, we inform you about the collection of personal data when you use our websites. Personal data are any information that relates to the user in person, e.g. their name, address, e-mail address, user behaviour.

1. Controller

The controller of the data processing as per section 4.7 of the EU General Data Protection Regulation (GDPR) is:

tec4U-Solutions GmbH
CEO: Stefan Nieser
Saar-Lor-Lux-Str. 13
66115 Saarbrücken

Telephone: +49 681 92747-0
Fax: +49 681 92747-422
E-mail: contact@tec4u-solutions.com

(hereafter: "provider")

2. Data protection officer

Please send questions about the data protection to the provider's data protection officer:

Andreas Mayer
E-Mail: ds@tec4U-solutions.com
Telefon: +49 6821 9802-28

3. Collection and processing of personal data

a. Data when visiting the page

The provider's website can be visited without the user providing personal information. When the provider's site is visited, the following data are sent to the provider's server by the user's browser and stored there: IP address of the user, date and time of the visit, retrieved file, sent data volume, website from where the request is received, browser type, language and version of the user's browser software, operating system of the user. The legal basis is GDPR section 6.1.f. The provider's legitimate interest is that these data serve to ensure the functionality of the provider's website and its optimization. The mentioned data are stored separately from other personal data of the users. There is no data disclosure to third parties.

b. Data when using contact forms

When a user sends a request to the provider using one of the provider's online forms, the company name, surname, telephone number and e-mail address will be collected. This data collection serves the swift processing of the contact request. When sending a contact query, the user agrees to being contacted by the provider by way of one of the stated contact routes to process the contact request. The legal basis is GDPR section 6.1.f. The provider's legitimate interest is the uncomplicated communication with the customer about the latter's specific request, and thus a good customer service. There is no data disclosure to third parties. The data are stored separately from other personal data of the users and blocked once the request has been handled.

c. Data if the receipt of e-mail newsletters is approved

If a user has consented to receiving an e-mail newsletter, the provider will use the stated e-mail address for sending information about the provider's company, products

and services. The stated e-mail address will be stored for this purpose only. There is no disclosure to third parties apart from an external processor tasked with sending the newsletter.

4. Use of cookies

The provider's websites use cookies. Cookies are small text files that the internet browser stores in the user's computer system. When a page is visited, the cookies can be sent to it to enable user identification. They serve to make the internet offer more user-friendly and effective overall.

The following types of cookie are used in the provider's page:

- Transient cookies: These cookies are automatically deleted when the user closes the browser.
- Persistent cookies: These are automatically deleted after a specified period of time that can vary depending on the cookie.

The installation of cookies can be objected to at any time by changing the browser settings accordingly. Installed cookies can be deleted by settings in the user's browser. We need to point out that not all the functions of the provider's website may be fully available if cookies are deactivated.

The legal basis is GDPR section 6.1.f. The provider's legitimate interest is the provision of a user-friendly website that can be effectively operated.

5. Routine deletion and blocking of personal data

The provider only processes and stores a data subject's personal data for as long as required to achieve the purpose of their storage. Data can also be stored if required by the European or national legislator in EU directives, laws or other regulations the controller is subject to.

The personal data are routinely deleted as soon as the storage purpose no longer applies, or the storage period required by the mentioned regulations expires.

6. Rights of the user

The user has the following rights vis-a-vis the provider concerning his or her personal data:

- Right to information
- Right to rectification or deletion
- Right to restrict the processing
- Right to object to the processing
- Right to data mobility

In addition to these, the user also has a right to lodge a complaint with a supervisory authority about the processing of his or her personal data by the provider.

7. User's right to withdraw previous consent

Users who have consented to the provider processing their data can revoke this consent vis-a-vis the provider at any time.

8. Use of Google Maps

The provider potentially uses Google Maps for displaying an interactive map on its websites. Google Maps is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. When a user visits the subpage where the Google Maps map is shown, Google will be informed that the user has accessed this page. The data detailed in section 3 of this declaration are also sent in addition to this. If the user is logged into Google when viewing the map, these data will be directly attributed to the user's account. Google stores the collected data as user profiles and uses them for promotional purposes and market research. The user has a right to object to Google's creation of user profiles. By using it, the users of the provider's website declare their consent to the collection, processing and use of the data by Google. Further details are available from Google's privacy policy at <https://www.google.com/intl/de/policies/privacy/index.html>

9. Google Analytics

The provider uses Google Analytics on this website, a web analysis service by Google Inc. ("Google"). Google Analytics also uses so-called "cookies", text files that are stored in the user's device (PC, mobile, tablet, etc.). These cookies enable the customer's use of the website to be analysed. The information generated by the cookie about the customer's use of the website is generally sent to a Google server in the USA and stored there. Google is certified under the Privacy Shield framework and guarantees compliance with European data protection law in this way. (<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>).

An IP anonymization tool in the provider's website ensures that Google will truncate the user's IP address within the member states of the European Union or other states party to the Agreement on the European Economic Area before it is sent to the USA, however. At the behest of the provider of this website, Google will use this information to analyse the user's use of the website, to compile reports about website activities, and provide the provider with further services related to the website use and internet use. The IP address provided by the user's browser in Google Analytics will not be linked with any other Google data. Users can prevent the installation of cookies by setting their browser software accordingly but may not be able to make full use of all the website's functions in this case. The collection and use of the IP address by Google Analytics can be objected to with effect for the future. This is enabled by a special program that can be installed for the user's web browser. Further information: <http://tools.google.com/dlpage/gaoptout?hl=de>.

The legal basis for the data transfer at "Google Analytics" is GDPR section 6.1.1, point f (legitimate interests). The legitimate interest of the provider resides in the statistical evaluation of website visitors and their behavior on the provider's website.